

Hearing Choice Reference Questions.

1. How does the program work?

Hearing Choice is a Free National Hearing Healthcare Benefit program designed for everyone that suffers from a hearing deficit. Go to “Membership Benefits” at www.hearingchoice.com to enroll and a membership card will be sent to you within five working days. The program is designed to offer preferred benefits with testing/diagnostics accessories, batteries and Hearing Aids. Your membership is good at any Participating Audiology Provider listed on the Hearing Choice website. You save up to 35% to 45% for being a member of Hearing Choice.

2. Does the program cost anything to me?

Hearing Choice is a FREE Membership program that entitles you to receive preferred pricing on testing/diagnostics accessories, batteries and Hearing Aids. There is no cost of the membership.

3. What benefits do I receive?

The benefits you receive with your membership is; Preferred pricing of hearing aids, hearing aid accessories, batteries, testing/diagnostics by a Audiologist. The Audiologist or clinic must be a participating provider!

4. Does the program include hearing aids?

Yes, the program includes specific digital hearing aids endorsed by Hearing Choice. This includes all styles of hearing aids.

5. What testing does it cover?

All testing is performed by a licensed Master level and or doctorate degree Audiologist. The following tests/diagnostics are completed during your visit: comprehensive exam, which includes: [Outer Ear inspection, Ear Canal Inspection, Tympanic Membrane Inspection, Air conduction, Bone Conduction, Discrimination]. Additional test include Tympanometry,

Acoustic Reflex and Acoustic Reflex Decay and speech testing in quiet and in noise.

6. Will I ever be billed in the future for my membership?

You will never be billed for your membership in the future.

7. Can I use my Hearing Choice membership with my other insurances?

You may use your Hearing Choice preferred pricing along with your primary and secondary insurance.

8. Is Hearing Choice a supplement to my existing insurance?

Technically Hearing Choice is not recognized as a supplement program because it is a free membership to you. You are welcome to combine your preferred pricing with your current insurance.

9. How can a program be free to the consumers?

Hearing Choice was designed to point you in the direction to exceptional Hearing Healthcare. We are here to help you receive the best possible service and technology there is to offer by collaborating with suppliers and Audiologist to offer to you affordable hearing healthcare. *Remember: you must patronize the providers of Hearing Choice in order for the program to be successful and abundant to all for everyone to receive the benefits of healthy hearing. The program is for ALL!*

10. How do I sign up for my free membership?

You can sign up on line at www.hearingchoice.com or by calling our toll free number: 866-898-3277

11. Can my spouse also sign up for a membership, and would they receive their own membership card?

Anyone can sign up for the program. Only one person per membership card. If your spouse or friend would like to be a member they can go to:

www.hearingchoice.com to enroll or call the toll free number at 866-898-3277.

12. What clinics does my membership apply?

Your membership is valid at any Hearing Choice Provider participating in the Hearing Choice Provider Network. You may view the network providers at www.hearingchoice.com.

13. Do I have to go to a Hearing Choice Provider?

In order to receive the preferred pricing with Hearing Choice you must go to a Hearing Choice Participating Provider.

14. What is special about a Hearing Choice Provider?

All Hearing Choice Providers hold a Masters and or a Doctorate degree in Audiology. In addition to post graduate and doctorate work each audiologist must be licensed to practice audiology and work with rehabilitation devices such as hearing aids. You will not receive anything less than these qualifications from your Hearing Choice Provider.

15. What does it take to become a Hearing Choice Provider?

All Audiologist and Audiology clinics must apply with Hearing Choice to become a provider. The requirements to be a Hearing Choice provider is a Master level and or Doctorate degree in Audiology, a current valid license to practice audiology and a current and valid license to sell a hearing aid device. A questionnaire by Hearing Choice must be completed and reviewed by the director of audiology network relations. Once the criteria is met and approved a provider will be posted on the Hearing Choice directory of Network Providers.

16. Do I receive discounts on my hearing aids?

The typical preferred price of hearing aids through a Hearing Choice Provider is approximately 35%- 45% under the original price of traditional hearing aids. Each provider is given a suggested retail price to follow as a

guideline depending on the demographic area you live. Hearing Choice understands that the cost of living and the discretionary spending is not the same throughout each state.

17. How much do hearing aids cost?

Hearing Aids can cost between \$400 each for older technology such as analog or digital programmable to \$3000 each for the newest 100% digital hearing aid. These quotes are based on an average across all states and providers. The actual cost could be more or less depending on the participating provider. All styles are offered and are much less than your traditional hearing aid today.

18. How much does the diagnostics/testing cost?

The diagnostics/testing will never be more than Medicare today. But, the diagnostics/testing will never be lower than Medicare. Please refer to today's Medicare rates for testing.

19. Is there any Hearing Choice Providers outside of the two states of California and Oregon?

Hearing Choice was started in Oregon as a pilot program to observe the demand for such a program. The program is being offered among other states as fast as we can sign the Providers up.

20. How do you rank the Providers?

Hearing Choice Providers are ranked by you the members. At www.hearingchoice.com under the "About Hearing Choice" tab there is a ranking module for each member to fill out and send in. Once an inquiry is submitted a star system (four stars at most) indicates the satisfaction level of members that have attended that clinic.

21. How can I know if I have hearing loss?

Take the hearing quiz located at www.hearingchoice.com to see where your hearing is among 2,304 others.

22. How quick can I receive my Hearing Choice membership card?

A membership card will be mailed to each enrolled member within five working days. If you are at a Hearing Choice Providers clinic the provider may assist you online helping you fill out your free application for membership. Only the provider may call Hearing Choice to confirm your membership and your account number.

23. Can I go to an Audiology clinic that is not a Hearing Choice Provider?

You may go to any clinic you feel is appropriate for your hearing healthcare. Only the Providers that are participating with Hearing Choice can offer to you preferred benefits that you may not receive at non-participating clinics.

24. Can I receive my preferred benefits from Hearing Choice if I am not enrolled in Hearing Choice membership?

In order to receive the Hearing Choice preferred membership benefits you must be enrolled as a Hearing Choice member.

25. Does my current Audiologist accept Hearing Choice benefits?

If you have a provider today that is an audiologist and you are happy with them you are more than welcome to have your audiologist contact Hearing Choice to learn more about the benefits they may receive for being part of the Hearing Choice Provider Network.

26. Do you take old Hearing aids back?

All Hearing Choice Providers have their policy on old hearing aids. You must consult with the Hearing Choice Provider closest to you. If the hearing aids are over five years old and you are looking to purchase new technology, your old hearing aids can be given to the "Lions Club" where they will give you a tax deductible letter for you to fill out for your donation. Very similar to Goodwill, Salvation Army and other donation centers.

27. Can I get a digital hearing aid?

Most all hearing aids today are 100% digital. Although the older technology is still available not everyone's hearing loss is required to have a digital hearing aid. The determining factor of hearing aid is your hearing loss, lifestyle and budget.

28. Can I get an open ear/ receiver in the canal hearing aid?

Hearing Choice Providers offer a plethora of receiver in the canal hearing aids and open style hearing aids. Most of which are the latest and greatest.

29. How often can I use my Hearing Choice membership card?

The Hearing Choice membership card can be used as many times for yourself as you wish.

30. Can my friend use my Hearing Choice benefit card?

Every Hearing Choice membership card is assigned a name and an account number on the card. One person for each card.

31. If there is no Hearing Choice Provider in my area, where do I go?

Contact Hearing Choice at 866-898-3277 and we will assist you in finding a provider for your needs.